

**Minutes of PPG Meeting
held at Kingfisher Surgery
On
Wednesday 5th November 2014**

Present:

Harriet Marshall; David Jones; John Burnett; Jean Forrest; Eva Bangle; Moyra Forrester; Wendy Church; Sylvia Chapman; Martin Neville; Elisabeth Fitzgerald (CSU) Orla Brocklesby (Practice nurse)

Apologies:

Sandra Adkins

Introduction:

A brief introduction was given by members to welcome Elisabeth Fitzgerald from CSU for GEM (Commissioning Support Group for Greater East Midlands)

Minutes of last meeting: (24th September 2014)

These were agreed and accepted as a true record of the meeting

Matters arising:

These were discussed under Item 6 – Work Plan

Updates/News from the practice:

Unfortunately, the first news Harriet had to announce was that Dr Marios would be leaving the practice on December 19th having worked his three months notice. The announcement had not been made earlier because it was hoped that he would change his mind. He is the second Doctor to resign and a setback for the practice. Financial constraints, late payments and, of course, the challenge of turning the practice around may have proved too much. Dr Matthew West is our remaining permanent doctor.

Given the number of GP vacancies in the MK area, recruitment can be difficult. However, we have seven candidates and their interviews will take place on November 11th and 12th.

A statement informing patients about the current situation will be produced and will be available in reception.

On a positive note the Practice has a new administrator, Sharon Dodd, who is doing an excellent job and making quite an impact, she is also working longer hours.

Orla was pleased to tell us that the Shingles campaign has been very successful with a 90% vaccination rate. The Flu vaccination is also on target.

The minor surgery clinic will continue and the Nurse Practitioner is creating care plans for At Risk patients.

The Kingfisher website is still a work in progress and again because of financial constraints the practice is unable to use a professional to get the website up and running quickly.

Report from Congress:

John attended a meeting on 20th October, which was largely about RMS (Referral Management System) which has been imposed on Practices by the CCG (Clinical Commissioning Group) who replaced the Primary Care Trust. The RMS can be contracted out. A company called 'The Practice' won the tender for this and they also own many GP practices. Practices are involved locally and nationwide.

John also spoke about concern that GP practices are not handling Mental Health problems correctly. This is a national problem but particularly in Milton Keynes. Because of this, HealthWatchMK have created a group called MH Liaison Group.

Work Plan:

Please see attached updated work plan

Any other Business:

Elisabeth Fitzgerald from CSU for GEM spoke to the group about the Procurement process. Engagement will start from November through to February 2015. As part of the process Elisabeth is keen to have a member of the PPG involved. She also distributed a Draft Engagement Document which would be distributed to patients so they could give their views on what they would like to see at the Kingfisher Practice and therefore be involved in the process.

Procurement will then begin in late summer/early autumn 2015.

The Open meeting date has been changed to **Saturday 22nd November 2pm – 4pm** so that Elisabeth, Lynn Talbot, and an expert from NHS England can attend along with an 'independent' member from MK HealthWatch.

Progress has been made with regard to younger people joining the PPG and we hope to see them at the next Open meeting.

The Water dispenser in reception has now gone.

Date of Next Meeting: Wednesday 3rd December 2014 at 7.15pm