

MINUTES OF PPG MEETING
held at Kingfisher Surgery
on
Wednesday 30th July at 7pm

Present:

David Jones; John Burnett; Jean Forrest; Sandra Adkins; Wendy Church; Sylvia Chapman; Eva Bangle; Martin Neville; Christine Aldridge; Moyra Forrester; Harriett Marshall

Apologies: There were no apologies

Introduction:

A brief introduction was given by members to welcome Moyra Forrester and Martin Neville who have recently joined the group.

Minutes of last meeting: (2nd July 2014)

These were agreed and accepted as a true record of the meeting.

Matters arising: There were no matters arising.

Terms of Reference:

The new Terms of Reference for the group were agreed, accepted and to be reviewed in six months.

Updates/News from the Practice:

Harriet explained to the Group that whilst it has been a very challenging time for the surgery staff and its patients, there are more challenges ahead. New Policies and Procedures for staff to be introduced in the next week was one of them. Some staff are very resistant to change and it will not be easy to implement the new policies and procedures. There could be staff changes as a result of this resistance, as there is no alternative if the surgery is to achieve its aims. Harriett told the group that she wanted people to trust them, as it would be difficult to move forward and to make the changes that are necessary for a successful well run Practice. Surgeries have to generate their own income.

Harriett also mentioned the long hours the three Doctors have been working and they have now realised, that to achieve their aims for the Surgery, it is going to take longer and be much harder than they originally expected. This was because of factors outside of the surgery as well as within.

The surgery is now open on a Saturday morning from 9am to 12 and is run by Dr Matthew West and Dr Josephidou Marios.

The new website development is ongoing and there are still problems in taking down the old one.

It was noticed by the Group that we were now sitting on comfortable chairs! The previous chairs have been donated and gratefully received by local schools, and hopefully, there may be a mention of this in the Citizen Newspaper soon.

Report from Congress:

John Burnett is our representative and he attended a meeting on 21st July. There are five different boards that make up the congress and John sits on the Mental Health and Learning Difficulties board. Much of what is discussed in the meetings is confidential. The review of services at MK Hospital and Bedford is ongoing and various options are still being considered. Final decisions will not be made until next year probably after the General Election. It is an anxious time for everyone concerned about the future of the services MK hospital provides - Wendy Church expressed her concern about paediatrics. John will take our views to the next Congress meeting.

Work Plan: Attached is an updated Priorities work plan.

Any other business: None

Date of Next Meeting: Wednesday 27th August at 7pm

The meeting closed at 8.45pm